



## **BOARDING CONTRACT**

Contract date: \_\_\_\_\_

Owner(s): \_\_\_\_\_

Pet(s): \_\_\_\_\_

***The Madisson Inn's number one priority is our guest's health and safety and we strive to maintain a clean and safe environment. We thank you for the trust you have placed in us to care for your pet.***

1.) While under the care of The Madisson Inn ( further referred to as "TMI") and unless due to the negligence of TMI or its Staff , Owner(s), hereby release, waive and discharge TMI, its owners, staff and volunteers from any and all liability for any and all damage, and any claim or damages resulting therefrom, on account of injury, damage, infestation or disease to Owner's pet or pet(s) in TMI's care, including injury resulting in death.

2.) Owner(s) agree to indemnify TMI, its owners, staff and volunteers for any damage, injury, liability, damage or cost they may incur due to Owner's presence or the presence of Owner's pet(s) in or upon TMI premises and while said pets are under the care of TMI

3.) Owner(s) assume full responsibility for any harm caused by said pet(s) while in or upon TMI premises and while said pet(s) is under the care of TMI. Owner(s) further agree to indemnify TMI its owners, staff and volunteers for any injury, liability, damage or costs they may incur due to any harm caused by said pet(s) to any other pet in TMI's care or to any other third person or persons on TMI's property.

4.) All pets must be non-aggressive, well-socialized with people, and have no history of biting, destructiveness or escaping behaviours, such as digging, climbing or jumping fences. Owner(s) certifies that said pet(s) meet the above criteria and understand TMI is relying solely on the Owner(s)' representation of said pet(s).

5.) Owner(s) agree that this release, waiver and indemnity agreement is intended to be as broad and inclusive as permitted by the laws of the State of Ohio and this if any portion thereof is invalid, it is agreed that the balance shall, notwithstanding, continue in full legal force and effect.

**6.)** Owner(s) understand, agree and accept that any injury and/or illness that develops with their pet(s) will be treated as deemed best by TMI and that Owner(s) assume full financial responsibility for any and all expenses involved, even if such expenses are later found to have been unnecessary. Should said pet(s) pass away during Owner(s) absence, we direct that a veterinarian may be called to safe keep said pet(s) until Owner(s) return.

**7.)** Boarding seniors, puppies, chronically ill or otherwise debilitated pets requires extra care, which TMI is happy to provide. However, special-needs pets, puppies and senior pets typically have a higher risk of injury, stress-related illness and/or exacerbation of any pre-existing condition. As such, by boarding your special-needs, puppy or senior pet with us you are waiving any claim for injury or illness experienced by your pet while in our care and that is not directly caused by the negligence or lack of care on the part of our staff.

**8.)** All pets are required to be current on all vaccinations, including DHLPP-PV, Bordatella, Canine Influenza and Rabies. Owner(s) acknowledge that vaccinations do not guarantee the prevention of all communicable illnesses that may affect said pet(s) and Owner(s) further assumes all risk and financial responsibility for any disease that may be contracted during the pet(s) stay at TMI. Proof of vaccinations is to be received by TMI PRIOR to the pet(s) arrival to the premises.

**9.)** All pets must be free of fleas, ticks and must be in good general health. TMI reserves the right to turn away any pet due to health concerns.

**10.)** TMI is not responsible for any personal belongings brought to the premises. We allow personal belongings, but do not offer laundering services, nor will TMI guarantee the condition of any toy, blanket, etc. and is not responsible for any lost, stolen or broken items.

**11.)** TMI requires a \$55.00 non-refundable deposit to be made at the time of the reservation, which will be applied to the total amount due. If reservations need to be cancelled and are not cancelled within 2 weeks of the reserved time frame, TMI will charge the full amount due for the cancelled reservation. Owner(s) authorize TMI to charge the credit card on file for any such incurred charges.

**12.)** "Owner Information Form" and "Pet Information Form(s)" will be part of this contract as the Owner(s) acknowledgement and disclosure of said pet(s) behaviour, feeding and any other pertinent pet information.

**13.)** Owner(s) acknowledge and authorize TMI to use photos, videos, etc. of pet(s) during their stay for any and all promotional and marketing materials, via internet, print or other.

**14.)** Owner shall transport its pet or pets to and from TMI's premises under leash at all times. Owner shall further use muzzle restraints as necessary to control their pet or pets from further physical contact with other pet or pets or persons at TMI. Smaller dogs must be leashed but may be carried by their owner at time of delivery or pickup from TMI.

**15.)** Should TMI or its Staff be injured by your pet(s) during their stay or while on the premises, TMI reserves the right to hold Owner responsible for any and all medical bills.

15.) Owner(s) acknowledge that pets that are kenneled together are from the same household and Owner(s) assume any and all responsibility for any aggressive behavior, fighting or injury that one dog may inflict upon another while they are together. TMI reserves the right to separate any pets who are boarding together for the safety of the dogs. Should separation occur, Owner(s) will be billed for the cost of more than one kennel.

**Owner initials:** \_\_\_\_\_ **Owner initials:** \_\_\_\_\_

16.) **PLEASE BE RESPECTFUL OF MY TIME :)** So as not to be overly disruptive to the pets in the kennel, all drop-offs & pick-ups are **By Appointment Only**, during specified morning and evening hours (times vary depending upon day and summer and “school” schedules) If you are more than 10 minutes late for a **SCHEDULED** appointment, there is **NO** guarantee that someone will be available for the pick-up/drop-off and you will have to move your appointment to the next available time frame. If you are more than 10 minutes late and/or if special accommodations need to be made (and CAN be made) due to a late arrival, an additional fee of \$20 fee will be applied. **Again, there is NO guarantee that someone will be available to accommodate late arrivals.**  
**This is STRICTLY enforced.**

**Owner initials:** \_\_\_\_\_ **Owner initials:** \_\_\_\_\_

17.) In the event of an emergency, TMI will attempt to contact Owner(s). If contact cannot be made, Owner(s) hereby give TMI express permission to take pet/s to the primary and/or secondary veterinarian (or to the closest open facility if the primary vet is not available). Owner(s) give permission for the veterinarian to administer any care or medications necessary. Owner(s) will assume full responsibility for the payment for any and all veterinary services provided, up to the following specified amount: \_\_\_\_\_

**Owner initials:** \_\_\_\_\_ **Owner initials:** \_\_\_\_\_

**Owner Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Owner Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_